

With a fleet of vans operating throughout the South East of Scotland, we can react and be on-site quickly should an emergency situation arise, ensuring your business continues to run smoothly, 24/7





For all the latest news, follow us on Facebook or sign up to our newsletter

T: 03000 999 247

E: CustomerServices@r3commercial.co.uk

R3 Commercial

18-20 Market Street, Haddington, East Lothian, EH41 3JL

www.r3commercial.co.uk

Part of the ELHA group • Serving South East Scotland since 1988



COMMERCIAL

R3 Commercial provide building maintenance, repair, engineering and construction solutions to commercial properties and have a vast range of capabilities, resources and infrastructure to deliver these services to you

Whether you're a commercial property owner, developer or landlord, as your partner of choice we will ensure that your assets are maintained to a safe and professional standard, meeting all statutory and legislative requirements

R3 Commercial is a partner you can trust

RESPOND

We understand the importance of ensuring your business runs efficiently with minimal disruption

Our team of skilled tradesmen are available 24 hours a day, 365 days a year, to provide professional, all trades services to commercial properties

We're here for you:

- Book online to select an appointment time that suits you
- Staff available 24 hours a day in an emergency

REPAIR

Large or small, all jobs receive the same attention to detail and professionalism

We can fix:

- ▶ Taps
- ▶ Handles
- Lights not working
- Cistern constantly running
- ▶ Blocked toilet
- ► Issues with locks
- ► Faulty sockets
- ▶ Window & Door repairs
- ▶ Roofing repairs
- ▶ Boiler repairs
- Central heating repairs

REBUILD

We can undertake large projects for your business - we have proven expertise in construction solutions for extensions, conversions and refurbishments

We'll come to your premises to measure up and discuss your project and provide a comprehensive no-obligation quote

We can undertake:

- ► Full house renovations
- Loft conversions
- ► Kitchen design and installations
- ▶ Bathroom design and Installations
- Flooring: hardwood flooring, tiling, etc.
- Interior and Exterior decorating
- ► Windows: sash, case or PVC
- Internal and External door replacement
- ▶ Masonry works
- Paving and Walling

or CONTROL Our unique booking and job m

Our unique booking and job management system allows you to control and manage every aspect of your repair, maintenance, construction or refurbishment project

Of course our staff are always on hand, and you can book by telephone or e-mail too, but it's quicker and easier to use our online services - available 24 hours a day. Using your R3 Commercial website account lets you:

BOOK REPAIRS

PUTTING YOU IN

Book a Quick Job there and then, 24 hours a day, and select an appointment slot that suits you or your customer - for big jobs, simply book an appointment for a quote instead

MANAGE INVOICING

See all your invoices in one place, print or save copies as you need them, and see details of jobs in progress

MAKE PAYMENTS

Make guick, simple, online payments any time, and get instant confirmation

MANAGE STAFF PERMISSIONS

Add and remove staff members, and decide what they can do - order new works, see or access invoices, manage other users or customers - it's a simple, easy and flexible system

► ADD YOUR OWN CUSTOMERS

Each of your own customers can have their own separate account within your corporate account, and you can add, remove and manage the permissions of your customer's staff or their customers - so your customers can start managing their own orders and invoicing, all within your corporate account

As members of all the main trade associations, both you and your customers have the peace of mind that only qualified professionals will be working on your projects

All our tradesmen are background checked with Disclosure Scotland and are employed solely by R3 - so with all your repair, maintenance, construction and refurbishment needs catered for, you can get on with all the other things that are important to your business











